



Infoseminar kõikidele sotsiaalteenuste kvaliteedist huvitatutele

## Sotsiaalteenuste kvaliteet Eestis ja Euroopas

**Aeg:** 30.september 2014 kl 9:30-12:00

**Koht:** Tallink SPA ja konverentsihotell, Tallinn (Sadama 11a)

**Läbiviijad:** Keiu Talve (EQUASS Eesti juht)

Guus van Beek (EQUASS peaekspert)

### Programm:

09:30 – 10:15 Sotsiaalteenuste kvaliteedi edendamine Eestis. Mis on tehtud ja kuidas edasi? (Keiu Talve)

10:15 – 10:45 Fookuses sotsiaalteenused: sektori moderniseerimine, EL riikide võrdlusanalüüsi tulemused ja sotsiaalteenuste defineerimise diskussioonid (Guus van Beek)

Sotsiaalteenuste tendentsid: erasektoris liikumine, finantseerimisskeemide muutus, teenuste riiklik hange (EL riikide kogemused)

10:45- 11:15 Kohvipaus

11:15 – 12:00 Sotsiaalteenuste kvaliteedi tendentsid: süsteemi areng, mõju hindamine, võrdlusuuringud ja kogemustest õppimine, jätkusuutlik kvaliteedikultuur (Guus van Beek)

Seminaril sünkroontõlge inglise keelest eesti keelde.

*This seminar is supported by the European Union Programme for Employment and Social Solidarity - PROGRESS (2007-2013).*

*This programme is managed by the Directorate-General for Employment, social affairs and equal opportunities of the European Commission. It was established to financially support the implementation of the objectives of the EU in the fields of employment, social affairs and equal opportunities and thereby contribute to the achievement of the Europe 2020 strategic objectives.*

*The seven-year Programme targets all stakeholders who can help shape the development of appropriate and effective employment and social legislation and policies, across the EU-27, EFTA-EEA and EU candidate and pre-candidate countries.*

*PROGRESS mission is to strengthen the EU contribution in support of Member States' commitment. PROGRESS will be instrumental in:*

- *providing analysis and policy advice on PROGRESS policy areas;*
- *monitoring and reporting on the implementation of EU legislation and policies in PROGRESS policy areas;*
- *promoting policy transfer, learning and support among Member States on EU objectives and priorities; and*
- *relaying the views of the stakeholders and society at large.*

*For more information see: <http://ec.europa.eu/progress>*