

Training EQUASS consultants

Date: 17 June 2013

Place: Astangu Vocational Rehabilitation Centre

Trainer: Guus van Beek

10.00 Opening and welcome

10.15 Framework for Sustainable Quality Development in Social Services

11.00 Workshop: Role of the quality consultant in identifying areas and defining strategy for quality improvement

12.00 Discussion and calibration

**12.30 Lunch**

13.00 Creating Quality Awareness and Quality culture

13.30 Workshop: Role of the quality consultant in creating quality awareness and quality culture by using core competences of staff

14.30 Discussion and calibration

15.00 Evaluation and Closure